



Sharples Group Ltd
Tatton Court
Kingsland Grange
Warrington
WA1 4RR

Tel: 01925 839599
Fax: 01925 839580
web: www.sharplesgroup.com
Email: mark@sharplesgroup.com

Mark Welsby
M2 Vehicle Options
Conservation House
116 Darwen Road
Bromley Cross
Bolton
BL7 9BQ

26 November 2007

Dear Mark,

I would like to thank you for the excellent vehicle advice and service that M2 has provided for both my business and personal use.

The world of vehicle finance and acquisition is very complicated and full of contradictory information and options, even our own accountants seemed to change their views depending on the day of the week that the question was raised.

Your clear and straight forward advice gave us exactly the right information we needed to make the right choice on the right cars on the most appropriate package and we now have a much clearer understanding and a formulated policy.

We are in the "Service Industry" ourselves and fully understand the value of a good customer relationship; your empathy and excellent "can do" attitude make any potential sticky handover a simple and pleasurable experience. The rub for good service can sometimes come with a price premium, not so with M2; your pricing has always proved to be the most competitive and demonstrates real value for money.

I wouldn't hesitate, and don't, in recommending your services, keep up the good work, it is very much appreciated.

Yours Sincerely

Mark Brocklehurst
Managing Director



RICOH

TOSHIBA

OKI

